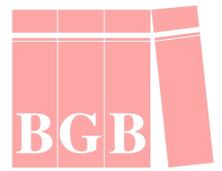


## PROFILE



The Georg Blendl bookshop is a Munich company steeped in tradition, and for over half a century it has been one of the leading specialist legal book shops in the Bavarian capital.

Many years of experience and our established reliability have enabled us to build up a large base of regular customers which is continually increasing: At home and abroad we work with universities, public authorities, companies in the free market economy, lawyers, tax consultants and, of course, private customers. We have particularly consolidated our international position in the scientific field: Many university- and specialized libraries in Italy, Spain, Japan, Canada and the USA are among our customers.

## OUR OFFER - YOUR ADVANTAGE!

Our prime goal is a long-term partnership with our customers. Your satisfaction is the gauge of our success.

This is achieved by

- a very close and personal contact with our customers
- an exceptionally wide number of services
- advantageous purchasing and delivery terms

### Personal customer contact

A personal relationship with our customers is important to us: Hence we communicate with you in your mother-tongue as much as possible. The same contacts are then responsible for looking after you. Thus, we are always informed about our customers' wishes and can react quickly and flexibly to market requirements. Longstanding customer relations with well-known universities world-wide confirm this and motivate us to maintain a very personalized approach to relations with our customers.

## **Consultation**

An individual and competent consultation lies at the heart of our service. Upon demand we carry out world-wide inquiries and draw up lists of titles on desired topics. To do so, apart from the internet, the latest relevant data banks, as well as classical bibliographic reference books, are at our disposal. Challenge us - we shall be pleased to help you!

## **Information**

We inform you regularly about new publications, new editions being planned and new periodicals: We offer to send you our newsletter regarding new publications (by e-mail). Should you have any queries we shall, of course, be pleased to help you if you call us. We will send you written notification of titles that are not available, as well as of those that have not yet been published which we, of course, make a note of.

## **Procuring literature**

What sort of literature can you get from us?

We acquire all specialist literature (print and electronic) from every publisher at home and abroad:

- books
- series of publications
- periodicals and newspapers
- loose-leaf collections
- electronic media
- antiquarian titles
- reprints

Naturally we can also supply you with titles that do not fall under legal specialist literature.

Our longstanding experience with publishers at home and abroad benefits you when we acquire literature. Our import and export departments are in the same place. Make use of this expertise! Convince yourself of our fast and reliable delivery service. According to your subject specific need for information, your library will be built up and perfectly equipped by us.

## **The Administration of Subscriptions**

We are happy to administer your subscriptions for periodicals (print and/or online), loose-leaf collections, series of publications and suchlike. Your subscriptions will remain up to date, since we automatically note them down as standing orders - unless you require otherwise. The cancellation dates comply with the conditions laid down by the publishers. Should you be interested in receiving sample copies, individual issues or single deliveries we will comply with these wishes at any time.

## **Antiquarian department**

In addition, we have a very large number of antiquarian issues and can therefore help you to fill the gaps in your stock of periodicals. Should the volume you are interested in be out of stock, we will gladly look for it. Our services are completed by offering you previous editions of law titles.

## **Advantageous purchasing and delivery conditions**

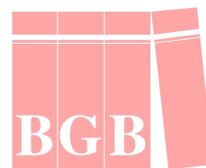
The following purchasing and delivery conditions apply to our customers abroad:

### **Orders**

First-time orders can be placed in writing, via e-mail or fax - thereafter we can take your orders by telephone. Orders marked by you as urgent will be given priority in order to guarantee a quick delivery.

## **Special conditions relating to subscriptions, loose-leaf works and periodicals**

- Unless otherwise required your subscription to loose-leaf works is automatically continued.
- Subscriptions to periodicals remain in force until you cancel them in writing and consequently do not have to be renewed every year.
- The cancellation periods laid down by the publishers apply when cancelling standing orders and subscriptions to periodicals.
- We will invoice you for periodicals once we have been invoiced by the publisher: Hence, if you wish to cancel a subscription to a periodical it should reach us 3 months prior to the end of the subscription period.
- Invoices for subscriptions and loose-leaf works depend on the publisher, but also on your individual wishes. There are two options:
  - calculation on an issue/release-basis
  - calculation as a 1-year-service



## **Prices**

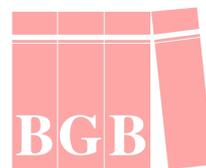
- German language books and periodicals are sent to you at the selling price fixed by the publishers (Ladenpreis).
- We can provide excellent purchasing conditions for foreign books and periodicals because of our longstanding publishing contacts. Convince yourself of it! We would be glad to give you a quote.

## **Postal dispatch abroad**

- Unless otherwise required the parcels are sent by normal mail.
- The charges that apply are based on the rates of the “Deutsche Post AG” (German Post Office).
- There are no additional handling charges.

## **Our special service to you:**

- We keep your postage costs as low as possible by collecting your goods in our export department for dispatch within a maximum of two weeks.
- Before being dispatched all deliveries are checked again for completeness. This additional control ensures delivery of the highest quality.
- We make sure that no duty problems arise upon delivery.
- Goods with an approximate value of EUR 30.00 or more are sent by registered mail in order to guarantee a safe delivery.



## Payment

### Issuing an invoice

Generally, the delivery is made on account. In some cases, however, we reserve the right to send out pro-forma invoices.

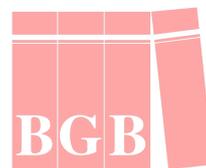
### Terms of payment

in German-speaking countries:	30 days
in the rest of Europe:	60 days
overseas:	90 days

### Means of payment

- Cheques that are drawn on a German bank.
- Transfers to our Post Office current account:  
Postbank München  
IBAN DE13 7001 0080 0093 0118 03  
BIC PBNKDEFF
- Credit card payment

We kindly ask our customers in the European Union to provide us with their V.A.T. identification number when placing an order: Otherwise, we regret that we will be obliged to add German V.A.T. of 7% (= the reduced rate) to the invoice.



## **CONTACT**

How can you reach us?

### **in writing:**

Buchhandlung Georg Blendl  
GmbH & CO KG  
Frauenstr. 34  
80469 München  
Germany

### **by telefax:**

+49 89 5504322

### **by telephone:**

+49 89 210233 - 10  
- 24

### **by e-mail:**

info@BGB-Online.de

Ms Barth:                   A.Barth@BGB-Online.de  
Ms Lindt:                   C.Lindt@BGB-Online.de

### **Homepage:**

[www.BGB-Online.de](http://www.BGB-Online.de)